

Anglesey Community Transport Directory



October 2019

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Royal Voluntary Service

Primary Contact:

Primary Contact Telephone Number: 01248 661915

Primary Contact e-mail: Ynysmongwyneddhub@royalvoluntaryservice.org.uk

Secondary Contact:

Secondary Contact Telephone Number:

Secondary Contact e-mail:

Preferred Method of Referral: Email or Telephone.

Opening/Office Hours: 9am to 4.30pm Monday to Friday.

Areas Covered (towns and villages): Whole of Ynys Môn and Gwynedd

Eligibility criteria (minimum age, wheelchair, dementia etc.): Must be over 50. No wheelchair bound users. People living with dementia must have chaperone on journey..

Type of vehicles: Volunteers use own cars. Maximum four occupants.

Charging Policy (incl. whether per car or per person?): Cost per car of £4.50 for first 3 miles and 65p per mile thereafter.

Minimum notice required for journey: 48 hours.

Evening and/or weekend journeys: Possible. Dependant on volunteer availability.

Additional services offered (e.g buddies): Volunteer can accompany and assist service user e.g. assisted shopping, accompany at appointments. Wheelchair provision and meet and greet service available at Ysbyty Gwynedd. Can refer to any relevant additional Good Neighbours or other service provided by Royal Voluntary Service. Information and signposting to other organisations also available.

Any other information: Willing to support any other service provider journeys to Ysbyty Gwynedd with any of the additional services above.

RVS is seeking new volunteers.

Benllech Good Turn Scheme

Primary Contact: William Hadfield

Primary Contact Telephone Number: 07918 993408

Primary Contact e-mail: bhadfield@hotmail.co.uk

Secondary Contact: Mike Jones

Secondary Contact Telephone Number: 01248 852654

Secondary Contact e-mail: N/A



Preferred Method of Referral: Telephone or Email

Opening/Office Hours: 9am - 5pm Monday to Friday.

Areas Covered (towns and villages): Benllech, Moelfre, Llanbedrgoch, Brynteg, Marianglas, Pentraeth and Red Wharf Bay

Eligibility criteria (minimum age, wheelchair, dementia etc.): 60yrs or above, illness or incapacity (short or long term), Early Stage Dementia (chaperone required) Unable to accommodate wheelchair users.

Type of vehicles: Volunteers own vehicle (may be 2 or 4/5 door).

Charging Policy (incl. whether per car or per person?): Minimum of £2.00 up to 4 miles then 50p per mile. There are standard charges to Ysbyty Gwynedd, Llangefni, Holyhead, Llandudno etc.

Minimum notice required for journey: As much as possible due to volunteer drivers.

Evening and/or weekend journeys: No.

Additional services offered (e.g buddies): Hospital, Dentist and Doctors' appointments. Shopping. Bank/Post Office visits. Home visits. Reading/Form Filling. Dog Walking (If volunteers are available).

Any other information: Emergency Hospital appointment on a Saturday considered, if a volunteers is available.

Barbara Bus Gwynedd and Anglesey



Primary Contact: David Thomas, Coordinator

Primary Telephone: 07484 223 696

Primary Email: info@barbarabusgwynedd.com

Secondary Contact: Andy Evans, Deputy Coordinator

Secondary Email: ae.bbg@outlook.com

Preferred method of referral: Email or telephone or barbarabusgwynedd.com website

Opening hours: 10am – 10pm seven days a week

Areas covered : All of Anglesey and the north coastal area of Wales including all of Gwynedd. Our bases in the local area are at Malltraeth, Bodorgan and Treborth, Bangor.

Eligibility criteria: Any wheelchair user who is unable to transfer to a car or taxi

Type of vehicle: Wheelchair accessible vehicle (specially converted Ford Connect)

Carries driver, passenger in wheelchair and three extra companions

To be driven by family member, friend or carer under our insurance (registration required)

Charging policy: Replace fuel used on journey and make a donation (Registered Charity 257507)

Minimum notice: Two days but possibly 24 hours in an emergency

Evenings/weekends: Yes – any time with your own driver. Less flexible with a volunteer driver

Additional services: A volunteer driver might be available for short journeys when the passenger has no-one to drive for him/her. This option is not certain and is dependent on volunteers

Primary Contact: Corinna Ann Roberts

Primary Contact Telephone Number: 01248 351103

Primary Contact e-mail: corinnaannroberts@redcross.org.uk

Preferred Method of Referral: Telephone

Opening/Office Hours: 10am –3pm Monday to Friday

Areas Covered (towns and villages): Whole of island

Eligibility criteria (minimum age, wheelchair, dementia etc.): Assist individuals who cannot use public transport due to old age or disability.

Type of vehicles: Volunteers' vehicles and vehicles which carry wheelchairs

Charging Policy (incl. whether per car or per person?): Charged per journey. Cost dependent on mileage and down time. Contact for estimation of particular journey.

Minimum notice required for journey: 24 hours

Evening and/or weekend journeys: Yes

Additional services offered (e.g buddies): Assistance during journey.

Any other information: None



Cludiant Cymunedol Môn / Môn Community Transport

Primary Contact: Arfon Owen

Primary Contact Telephone Number: 01248 752280

Primary Contact e-mail: Arfonowen@ynysmon.org.uk

Secondary Contact Telephone Number: 01248 752219

Secondary Contact e-mail:

Preferred Method of Referral: Telephone

Opening/Office Hours: 7am – 6pm

Areas Covered (towns and villages): Whole of Anglesey.

Eligibility criteria (minimum age, wheelchair, dementia etc.): Must be 60 or over and unable to use public transport, mobility problems / wheelchair user

Type of vehicles: Minibus

Charging Policy (incl. whether per car or per person?): Charges per mile and per staff hours

Minimum notice required for journey: 2 days

Evening and/or weekend journeys: No

Additional services offered (e.g buddies):

Any other information: Hospital, Dentist, Doctors appointments, Bank, Post Office, must fit in around regular morning and afternoon runs



CAR LINC MÔN

What is 'Car Linc Môn'?

Car Linc Môn is a voluntary social community transport scheme on Anglesey. The service is available to people who have no other means of making essential journeys.

The scheme is mainly for people living in rural areas where public transport services are scarce, but also for those who are not fit enough to use public transport - in town or country. Since setting up the scheme in 2001 **Car Linc Môn** provides an essential transport service for people who need to go to:

- Hospital appointments
- Visit the doctor, dentist, optician
- Attend a Day Care Center
- Collect a prescription
- Do some shopping
- Visit relatives or friends who are ill.



Who organizes 'Car Linc Môn'?

The transport scheme is run on a daily basis from the Medrwn Môn office in Llangefni (Monday to Friday, 9 a.m. - 12 p.m.). An officer from Medrwn Môn is responsible for approving all transport requests, arranging for volunteer drivers to make each journey, and offering guidance should any problems arise.

How does 'Car Linc Môn' work?

When somebody who needs transport for an essential journey contacts Medrwn Môn, a member of staff will record the details, confirm that the journey is valid, and phone around to find a driver who can make the journey. At least 3 days' notice is required, and where possible, journeys are arranged so that they combine the needs of a number of passengers. An estimate of cost, and the method of payment will have been arranged prior to the journey, along with any other arrangements, e.g. return time, whether an escort is required, and whether the service user has a blue badge etc

All applications will be assessed on their merit. Access to the service is possible more than once a week, but only at the discretion of Medrwn Môn.

Who can use 'Car Linc Môn'?

Car Linc Môn is a service available to Anglesey residents (age 50+) for essential journeys and where there is no other suitable transport available. It is the responsibility of Medrwn Môn to determine whether a specific journey is valid, but the checklist below gives some guidance as to the criteria needed to use the service: -

- Does the passenger have access to any private transport e.g. do they own a car?
- Is there any public transport that the passenger could use?
- Can the passenger change the time of the journey so as to use another way of travel?
- Can the passenger use the Ambulance Car Service?
- Is it reasonable for the passenger to hire a taxi for the journey?
- Is it reasonable for the passenger to avoid making the journey altogether?

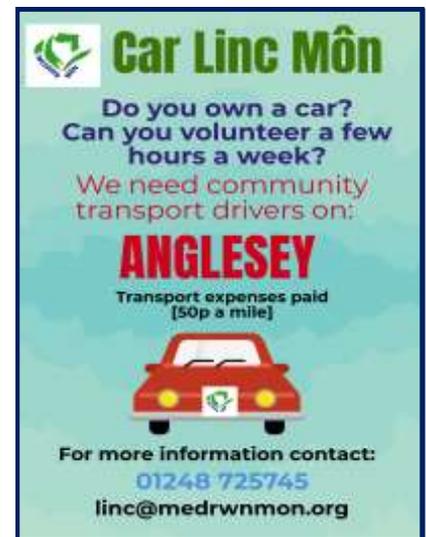
If the answer to any of the above questions is **YES** - then the journey would not usually be permitted.

Volunteer Drivers

Medrwn Môn recruits volunteer drivers to **Car Linc Môn** by advertising in the press, displaying posters in public places, and by word of mouth. The scheme is constantly looking for new volunteers to be able to deliver the service to all users across Anglesey.

Before the volunteer driver's first journey, Medrwn Môn will arrange a 'DBS' for each driver and asks that all drivers have the following:

- Valid Driving License
- MOT Certificate
- Comprehensive insurance certificate



Cost of the Service

The cost to the passenger for every journey with **Car Linc Môn** is £4.50 for the first 6 miles, then 55 pence for every additional mile. For example, a return journey from Llangefni to Ysbyty Gwynedd (a 19 mile journey) would cost £11.65 (£4.50 for the first 6 miles, and £7.15 for the next 13 miles). The driver will receive 50 pence a mile per journey. An officer from Medrwn Môn administers all the payments.

Between April 2017 and March 2018 Car Linc Môn organized 540 journeys – a total of 12,482 miles

CAR LINC MÔN –
linc@medrwnmon.org



01248 725745



CONTACT THE ELDERLY

CYSWLLT Â'R HENOED

Contact the Elderly run several groups on the Isle of Anglesey. We hold tea parties once a month on a Sunday and we can provide volunteer drivers or a volunteer bus. If you'd like more information please contact Kate Housley, Support Officer, Contact the Elderly Cymru, on 029 2002 6211.



www.canolfanbeaumaris.org.uk

Leisure / Entertainment / Arts / Sports

Rating Row, Beaumaris, Isle of Anglesey LL58 8AL / Tel: 01248 811200

Registered Charity No 1154384



Canolfan Beaumaris a'r Cylch Mini Bus

Canolfan Beaumaris has a Seiriol Ward minibus which is limited to the use of those living in the Seiriol Ward and relies on donations from the users to maintain and service the vehicle.

The service relies on the availability of Volunteer drivers.

Minibus Terms and Conditions:

The Minibus is free to use for journeys within the Seiriol Ward. A donation would be gratefully received. The suggestion is £2.00 per head or more.

For those travelling outside the Seiriol Ward but within North West Wales a donation of £30.00 is suggested plus they must refill the diesel equal to that used.

For those travelling outside of Northwest Wales a donation of £80 to £100 is suggested and they must refill the diesel.

This is to help to cover the maintenance and service costs.

Driver's Licence and MiDAS Certificate:

All Drivers must supply a copy of their Driving Licence and MiDAS Certificate to the Canolfan for insurance purpose.

Documents:

Copies of the Breakdown and Recovery details, the Insurance, Vehicle registration and M.O.T. Certificate are stored in the glove compartment.

Approved Driver's and Insurance Cover:

Drivers are covered by the Canolfan Beaumaris a'r Cylch Mini Bus Insurer; ERS.

Drivers who have not attended the MiDAS driver training course and are under the age of 70 will need a DI on their licence and will be covered to drive under the Seiriol Alliance Minibus Insurer; ERS insurance.

Drivers over the age of 70 will need a code 120 on their licence or they must complete a D2 form (Application for Lorry, Bus or Minibus driving licence) and also get their doctor to complete a D4 (Medical Examination Report). Both the D2 and D4 then have to be sent to the DVLA to enable to renew the driving licence.

Vehicle Safety Checks:

The Driver will be responsible for vehicle safety checks. Any faults are to be noted and brought to the attention of the Canolfan Beaumaris Staff.

Log Book:

A log book will be kept in the vehicle to record the journey details such as; the mileage and fuel consumption before and after the journey.

Keys:

The keys will be kept at the Canolfan Beaumaris. Special arrangements **will** be made to collect and return the keys when the Canolfan is closed.

- i. The Minibus is only available for non-profit making community and voluntary groups within the Seiriol Ward.
- ii. The minibus is operated under the **Minibus and Other Section 19 Permit Buses Regulations 1987** Legislation.
- iii. The minibus cannot be hired for activities which are profit making.
- iv. The booking of the minibus is subject to availability.
- v. The Minibus can only be driven by approved drivers.
- vi. All sections of the minibus log book must be completed for each journey.
- vii. The Minibus must be picked up and returned at specified times and locations.
- viii. The minibus must be fuelled prior to return.
- ix. The minibus must be returned in a clean and tidy condition.
- x. Any damage must be reported to the Canolfan Beaumaris staff. 01248 811 200
- xi. 24 hours notice is required for cancellation.
- xii. All personal belongings/equipment left in the minibus at owner's risk

Bookings can be made by contacting Canolfan Beaumaris on 01248 811 200 or email: enquiries@canolfanbeaumaris.org.uk

Other Useful Contacts



Community Transport Association Online – www.ctonline.org.uk

Find out where transport providers are located, what services they provide and how to locate them. It also provides direct links to operators' own websites.



Traveline Cymru – www.traveline-cymru.info

Traveline Cymru is the public transport information service in Wales funded by the Welsh Government. It offers a 'one-stop-shop' for travel information in Wales, which includes bus, coach, train, air and ferry.



Anglesey County Council - <http://www.anglesey.gov.uk/transport-and-roads/>

Anglesey County Council Website offering local information on public transport, car sharing and more.