Anglesey Community Transport Directory



August 2022

Contents

Môn Community Transport 1
Barbara Bus North Wales 2
Car Linc Môn 3
Benllech Good Turn Scheme5
Ynys Cybi & Valley Good Turn Scheme 6
Seiriol Good Turn Scheme7
Bryngwran Good Turn Scheme9
Re-engage 10
Useful Contacts 11

Môn Community Transport

Primary Contact: Arfon Owen

Telephone Number: 01248 752280

E-mail: <u>ArfonOwen@ynysmon.llyw.cymru</u>



Preferred method of referral: Phone

Opening hours: 7am – 6pm (weekdays only)

Areas covered by the scheme: Whole of Anglesey

Eligibility Criteria: Must be 60 or over and unable to use public transport, mobility problems / wheelchair user.

Types of vehicles: Minibus

Charging Policy: Charges per mile and per staff hours

Minimum notice required for journey: 2 days

Any other information: Must fit in around regular morning and afternoon runs

Barbara Bus North Wales

Contact: Huw Jones, Co-ordinator

Phone: 07484 223 696

Email: info@barbarabusnorthwales.com



Preferred method of referral: Email or telephone or <u>www.barbarabusnorthwales.com</u> website

Opening hours: 8am – 6pm seven days a week. Messages monitored outside those hours and we aim to reply within 24 hours.

Areas covered: Anglesey and the north coastal area of Wales including all of Gwynedd. Our bases in the local area are at Malltraeth and Treborth (Bangor).

Eligibility criteria: Any wheelchair user who is unable to transfer to a car or taxi

Type of vehicle: Wheelchair accessible vehicle (specially converted Ford Tourneo Connect). Carries driver, passenger in wheelchair and three extra companions. To be driven by family member, friend or carer under our insurance (registration required)

Charging policy: Replace fuel used on journey and make a donation (Registered Charity 257507)

Minimum notice: Two days but possibly 24 hours in an emergency

Evenings/weekends: Yes – any time with your own driver. Less flexible with a volunteer driver

Additional services: A volunteer driver might be available for short journeys when the passenger has no-one to drive for him/her. This option is not certain. However we are recruiting new volunteers

Car Linc Môn

Primary Contact: Bethan Jukes

Telephone Number: 01248 725 745

E-mail: linc@medrwnmon.org



Preferred Method of Referral: Telephone or Email

Opening/Office Hours: 9am - 4pm Monday to Friday.

Areas Covered: All of Anglesey. The scheme is mainly for people living in rural areas where public transport services are scarce, but also for those whose health or mobility makes it difficult to use public transport in rural areas. It's also for people who need companionship support to attend clubs, go shopping or just sit in a café together, or go for a walk.

Eligibility criteria: Car Linc Môn is a service available to Anglesey residents for essential journeys/support and where there is no other suitable transport available. It is the responsibility of Medrwn Môn to determine whether a specific journey is valid, but the checklist below gives some guidance as to the criteria needed to use the service: -

- Does the passenger have access to any private transport, e.g. do they own a car?
- Is there any public transport that the passenger could use?
- Can the passenger change the time of the journey in order to use another way of travel?
- Can the passenger use the Ambulance Car Service?
- Is it reasonable for the passenger to hire a taxi for the journey?
- Is it reasonable for the passenger to avoid making the journey altogether?

If the answer to any of the above questions is **YES** - then the journey would not usually be permitted.

Type of Vehicles: Volunteers own vehicle (may be 2 or 4/5 door).

Charging Policy: An estimate of cost, and the method of payment will have been arranged prior to the journey, along with any other arrangements, e.g. return time, whether an escort is required, and whether the service user has a Blue Badge.

Minimum notice required for journey: At least 3 days' notice.

Evening and/or weekend journeys: Dependent on volunteer availability

Some of the services offered: Car Linc Môn provides an essential transport service for people who need to:

- Attend hospital appointments
- Visit the doctor, dentist, optician
- Attend a Day Care Centre
- Collect a prescription
- Do some shopping
- Visit relatives or friends
- Attend community engagement social events (coffee mornings etc.)
- Build their confidence through companionship whilst visiting a garden or other venue
- Attend Social Prescription activities as directed by a GP.

Any other information: It is possible to register your interest as a volunteer driver for Car Linc Môn by contacting Bethan through the above contact details.

We provide training, support and mileage expenses, and our volunteers tell us they get a great sense of satisfaction from making a positive contribution in their local communities.

Benllech Good Turn Scheme

Primary Contact: William Hadfield

Telephone: 07918 993408

E-mail: bhadfield@hotmail.co.uk

Secondary Contact: Mike Jones

Telephone: 01248 852654



E-mail: N/A

Preferred Method of Referral: Telephone or Email

Opening/Office Hours: 9am - 5pm Monday to Friday.

Areas Covered (towns and villages): Benllech, Moelfre, Llanbedrgoch, Brynteg, Marianglas, Pentraeth and Red Wharf Bay

Eligibility criteria: 60yrs or above, Illness or incapacity (short or long term), Early Stage Dementia (chaperone required) Unable to accommodate wheelchair users.

Type of Vehicles: Volunteers own vehicle (may be 2 or 4/5 door).

Charging Policy: Minimum of £2.00 up to 4 miles then 50p per mile. There are standard charges to Ysbyty Gwynedd, Llangefni, Holyhead, Llandudno etc.

Minimum notice required for journey: As much as possible due to volunteer drivers.

Evening and/or weekend journeys: No.

Some of the services offered: Hospital, Dentist and Doctors' appointments. Shopping. Bank/Post Office visits. Home visits. Reading/Form Filling. Dog Walking (If volunteers are available).

Any other information: Emergency Hospital appointment on a Saturday considered, if a volunteers is available.

Ynys Cybi & Valley Good Turn Scheme

Primary Contact: Veronica Huband

Telephone Number: 01407 763559

E-mail: veronica@morlo.co.uk



Facebook: Ynys Cybi & Valley Good Turn Scheme

Preferred method of referral: Phone or Email

Opening hours: 9am – 5pm Monday to Friday (not weekends)

Areas covered by the scheme: Holyhead, Valley, Rhoscolyn, RAF Valley and Trearddur Bay

Eligibility Criteria: 60yrs or above, unable to use public transport, mobility problems / wheelchair users. All requests for support will be assessed on their merit

Types of vehicles: Volunteers own Vehicle (may be 2 or 4/5 door). Electric Vehicle – 7 seater or 5 seater with 1 wheelchair

Charging Policy (including whether per car or per person): Due to increase in fuel and electricity costs we are reviewing this policy – please email or phone for further information.

Minimum notice required for journey: As much as possible due to volunteer drivers

Some of the services offered: Hospital, Dentist, Drs Appointments, shopping, Bank/ Post Office / Library visits. Home visits. Prescription collections



The Seiriol Good Turn Scheme is based on the principle of volunteers doing "good turns" to help individuals, families, or groups with identified needs who live in the Seiriol Area. The Seiriol Area includes Beaumaris, Llandegfan, Llansadwrn, Llanddona, Llangoed, Llanfaes, and Penmon.

The Scheme provides a number of services, including **community transport**:

- taking clients to their GP surgery, hospital, and other appointments
- taking clients shopping or on other activities
- undertaking shopping, prescription, and library book deliveries

The community transport services are provided by volunteers. We have **3 types of vehicles**:

- 17 seater minibus
- Wheelchair-accessible 7 seater all-electric Nissan e-NV200 people carrier
- Volunteer-owned private cars

Transport can be provided 7 days a week as needed, dependent on the availability of volunteers.

To obtain any service including community transport you need to register with the Scheme. Registration is free and doesn't commit you to using the scheme any more than you want to.

Tel: (01248) 305 014

Line open from 9.00 am - 5.00 pm Monday to Friday

The Seiriol Good Turn Scheme is run by the Seiriol Alliance. The Alliance is a wholly volunteer-run organisation serving the communities in the Seiriol Area, and is strictly not-for-profit. However, in order for the Seiriol Good Turn Scheme to run, we have to make a charge for community transport, to cover volunteer, vehicle and administrative expenses.

Organisation Enquiries

Enquiries regarding the use and availability of the 17 seater minibus and 7 seater people carrier are also welcome from local community organisations. Both vehicles are based at Canolfan Hamdden Beaumaris and further information can be obtained by:

Tel: 01248 811200 or email: enquiries@canolfanbeaumaris.org.uk









Bryngwran Good Turn Scheme

Primary Contact: Simon Wareham

Telephone Number: 07999 352576

E-mail: <u>simon@iorwertharms.wales</u> or <u>info@iorwertharms.wales</u>



Facebook: www.facebook.com/CTDBryngwran

Preferred method of referral: Email preferred, phone alternatively

Opening hours: 10am – 8pm Monday to Friday, 10 - 4pm weekends

Areas covered by the scheme: Bryngwran & surrounding areas

Eligibility Criteria: 60yrs or above without own vehicle access, unable to use public transport, mobility problems / wheelchair users. All requests for support will be assessed on their criteria

Types of vehicles: Electric Vehicle - 7 seater or 5 seater with 1 wheelchair

Charging Policy (including whether per car or per person): To be returned at the same charging level as collected.

Minimum notice required for journey: As much as possible due to volunteer drivers

Some of the services offered: Hospital, Dentist, Doctors Appointments, shopping, Bank/ Post Office / Library visits. Home visits. Prescription collections

Re-engage

Re-engage run a free activity group on the Isle of Anglesey. Every 2 weeks we hold a physical activity class followed by light refreshments.



We hold our activity groups on Thursday afternoons and we can provide transport to and from our group, subject to availability.

For more information, please contact Richard on 02078 812 369.

https://www.reengage.org.uk/join-a-group/activity-groups-in-wales/

Other Useful Contacts



Traveline Cymru - www.traveline-cymru.info

Traveline Cymru is a public transport information service funded by the Welsh Government. They provide public transport information across Wales for bus, coach and train, as well as walking and cycling routes.

You can call their bi-lingual Contact Centre on the freephone number **0800 464 0000** with any journey planning queries you may have.



Isle of Anglesey County Council

https://www.anglesey.gov.wales/en/browse/Residents/Parking-roads-andtravel/Travel/

The Isle of Anglesey County Council's website offers local information on public transport, claiming a travel card, taxis, ferries and more.